

# Retail Security

<b>DURATION:</b>	Learner paced with a practical block program
<b>ACCREDITATION BODY:</b>	PSIRA
<b>CERTIFICATION BODY:</b>	UBUNTU
<b>ASSESSMENT:</b>	One-day theory and practical assessments
<b>ENTRY REQUIREMENTS:</b>	Grade C

The Retail security course is aimed at the duties of a security officer employed at a retail outlet performing a risk control function.

## Contents of the course

MODULE	SUBJECT
1	Introduction to retail
2	Customer relations
3	Communication
4	Security risks
5	Arrest, search and seizure in a retail environment
6	Preservation, recording and giving of evidence
7	Access control
8	Emergency procedures