

# GRADE A

<b>DURATION:</b>	Learner paced
<b>ACCREDITATION BODY:</b>	PSIRA
<b>CERTIFICATION BODY:</b>	UBUNTU
<b>ASSESSMENT:</b>	One-day theory and practical assessments
<b>ENTRY REQUIREMENTS:</b>	Grade B

The Grade A security course is aimed at the duties of a senior security officer that has a managerial function over groups of people.

## Contents of the course

MODULE	SUBJECT
1	Basic principles of investigations
2	Action at the scene of an incident
3	Questioning of witnesses
4	Principles of giving evidence
5	Courts and court procedures
6	Human behaviour
7	Motivation and gaining co-operation
8	Report writing
9	Security registers
10	Interaction the key to success
11	Interaction between individuals
12	Interaction – handling conflict
13	Interaction within a group
14	Interaction with your superior

Plaas Nooitgedacht, Bronkhoddsdsdrstspruit, Gauteng, South Africa

Tel: 013 935 3387 | Mobile: 082 901 3247 | Fax: 086 614 3095

[marketing@ubuntutaining.co.za](mailto:marketing@ubuntutaining.co.za)

SASSETA Reg nr 051905002826 | SAPS Reg nr 400350 | PSIRA Reg nr 321536 / T350 | ETDPSETA Reg nr ETDPS 1339